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# POWER YOUR KNOWLEDGE AND INFORMATION

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FOR COMPELLING  
PERFORMANCE AND GROWTH

[www.softlink.co.uk](http://www.softlink.co.uk)

Softlink's knowledge, content, library  
and information management solution  
for law firms

# GENERATE VALUE FROM YOUR KNOWLEDGE-BASE AND DIGITAL ASSETS

TODAY'S LAW FIRM REQUIRE DYNAMIC INFORMATION TO REMAIN AT THE TOP OF THEIR FIELD AND CREATE COMPELLING COMPETITIVE ADVANTAGE.

LibertyLegal offers a suite of functionally rich, customisable knowledge, content and library management solutions for law firms. LibertyLegal provides solutions to ensure your firm can grow and change by generating value from your knowledge-based and digital assets.

Whether your information centre or research library is a digital, hybrid or traditional collection; a solo managed centre, or has multiple users across diverse locations, LibertyLegal offers a SaaS, cloud or locally hosted solution suitable to your needs.

Softlink's LibertyLegal suite provides law firms the platform they need to offer discovery and delivery of anywhere, anytime e-content and resources. From the courtroom to the coffee shop, travelling to and from work, or in the office, your LibertyLegal solution will help knowledge professionals to keep lawyers current.

## KEY FEATURES OF LIBERTY:

- » Advanced federated search
- » Streamlined library workflows
- » Secure access 24/7
- » Complete eResource integration
- » Library Link mobile App
- » Detailed statistical reporting

## LIBERTYLEGAL SOLUTIONS FOR LAW FIRMS:

- » Liberty Lite
- » Liberty Standard
- » Liberty Enterprise
- » Illumin



**"When you know better, you do better."**

MAYA ANGELOU, AUTHOR

# BENEFITS OF A LIBERTYLEGAL SOLUTION FOR YOUR LAW FIRM



# A SOLUTION TO GROW AND CHANGE WITH YOUR FIRM

**LIBERTYLEGAL SOLUTIONS WILL FUTURE-PROOF YOUR KNOWLEDGE CENTRE FOR CHANGE. AS YOUR FIRM GROWS, YOUR SOLUTION WILL GROW WITH YOU. SOFTLINK'S ONGOING COMMITMENT TO RESEARCH AND DEVELOPMENT ENSURES THAT YOUR LIBERTY SOLUTION WILL EVOLVE AS INNOVATIONS EMERGE.**

Softlink closely works with industry knowledge and information professionals to understand the strategic direction and changing environments of knowledge management in law firms. Our product development commitment ensures we provide the latest technologies and functionality to help you achieve more in terms of efficiencies, cost savings, user engagement and client value.

## INTEGRATION WITH PRACTICE MANAGEMENT SYSTEMS

The Liberty platform enables integration with practice management, accounting, CRM, SharePoint and other legal and document management software systems through a number of APIs. Softlink modules also provide the ability to enable single sign-on to your resources across your organisation.

## THE LIBERTY PLATFORM ECOSYSTEM

LibertyLegal Solutions are engineered by Softlink's ecosystem development framework. The platform provides legal firms with a scalable robust portal for integrating and managing information assets, eBooks and subscriptions, as well as, other physical and digital resources. Your one central Liberty solution can be modified as the needs of the firm change. LibertyLegal solutions provide the latest in user engagement, internet interface and access to resources on modern mobile devices.

### KNOWLEDGE FROM CLOUD TO POCKET

#### USER ENGAGEMENT

- » Practice Group News digests
- » Automated Interest Groups
- » Resource reviews
- » User engagement technology

#### 24/7 ACCESS

- » eBook
- » eResources on digital devices
- » Smart Phone App – digital device use
- » Anywhere, anytime current awareness

#### KNOWLEDGE COLLECTION MANAGEMENT

- » Collection reports
- » Dynamic cataloguing
- » Wizards
- » Information/Alerts
- » Authority Control
- » Bibliographic types
- » Stock management
- » Other database search
- » Acquisitions

#### DYNAMIC SERIALS

- » Indexing
- » Subscription

#### CIRCULATION DESK

- » Bookings
- » Staff
- » Lending rules
- » Notices and reports

#### RESEARCH AND REQUEST MANAGEMENT

- » Email integration
- » Knowledge bank
- » Time tracking
- » Task allocation and management
- » Reporting
- » Qualitative

#### INTEGRATION

- » eBook integration
- » SharePoint
- » Other e-content providers
- » Third party providers
- » Practice management

PLUS MUCH MORE...

**“Our previous system was not able to grow with our firm in terms of automation and integration. Liberty is highly editable and requires minimal IT support.”**

SENIOR LIBRARIAN, NORTON ROSE, AUSTRALIA



## MORE VALUE FROM YOUR INVESTMENT

### NOT JUST A SOFTWARE SYSTEM BUT A COMPREHENSIVE PERFORMANCE SOLUTION WITH ONGOING PARTNERSHIP SUPPORT

The way your business performs may be as unique as your law firm itself.

To ensure your law firm gains more from your investment, Softlink helps you to identify your individual requirements and ensures your solution is configured for optimum performance within your environment.

Softlink provides services to ensure your law firm begins to seamlessly use Liberty with no disruption to daily activities, including:

- » Consultancy
- » Data conversion
- » Installation
- » Configuration
- » Training
- » Customisations
- » Project Management

We deliver tailored training programmes to ensure law firms optimise their Liberty Solution and on-going technical support providing the assurance your Liberty solution is in safe hands.

# WITH KNOWLEDGE THAT YOU CAN COUNT ON



MANY OF TODAY'S PRACTICE LAWYERS ARE SAVVY IN GOOGLE-TYPE SEARCHING. EDUCATING STAFF ABOUT BEST METHODS FOR ACADEMIC OR TAXONOMY SEARCH CAN BE TIME CONSUMING. WITH A LIBERTYLEGAL SOLUTION YOU CAN ENSURE THAT THE RIGHT CONTENT WILL BE DISCOVERED THROUGH EASY TO USE SEARCHING AND INTERACTIVE INTERFACES.

## USER FUNCTIONALITY

- » 24/7 anywhere, anytime access
- » Did you mean? text searching
- » Relevancy ranking
- » Clear presentation of results, with easy links to interactive resources
- » Staff can manage their own library profiles - reserve, renew, request, alerts/SDI, review and save and share results
- » Intuitive current awareness groups automates setting up new users into like interest groups
- » True Federated search
- » Complete eBook and eResource integration with Overdrive

## THINK AHEAD - WHO MANAGES YOUR FIRM'S DIGITAL DEVICES

**LIBERTYLEGAL SOLUTIONS OFFER A BUILT IN ASSET TRACKING, LENDING AND BOOKING SYSTEM — ALL WITHIN THE ONE SOLUTION.**

The information centre of any organisation is often the hub for equipment and technology lending. More than an information or resource management platform, LibertyLegal solutions offer your organisation the ability to track, manage and lend assets such as equipment, digital devices, computers, keys, cars or any other pooling resources that your firm might have as an added value component of your solution.

*“With Liberty we were able to correlate those who used the system and those who didn't with their achievement within the firm. It's a powerful HR tool as well.”*

SENIOR LIBRARIAN, NORTON ROSE

# SHOW THE VALUE OF YOUR RESEARCH



## IMPROVE YOUR RESEARCH CENTRE'S PROFILE AND SHINE LIGHT ON YOUR VALUE CONTRIBUTION WITH ILLUMIN

**COMPETITIVE BUSINESSES TODAY ARE LOOKING FOR OPERATIONAL EFFICIENCIES AS WELL AS THE TRANSPARENCY OF HIDDEN VALUE TO IMPROVE ROI.**

Illumin is the next-generation in Research and Request Management Solutions. It is a fully integrated cloud-based request management solution for research, enquiry and information desks. Illumin is intuitive. It captures a databank of competitive knowledge resources and automatically redirects follow up enquiries to allocated research staff.

Illumin helps you to demonstrate your value in terms your managing partner, IT director or manager will understand —billable hours! Being able to quantify your centre's value is vitally important to ensure your services continue to meet the growing demands of your firm.

Illumin offers operational and business efficiencies, reduces duplication and helps you validate your library's performance by keeping accurate records of time spent on managing requests. The result is your research centre will become visible to decision makers—as a contributor to revenue.



## CAPTURE

**Capture valuable business information** by recording requests for information from emails, the web, calls and in person to build a repository of solutions.



## STREAMLINE

**Increase staff productivity and reduce training** with a comprehensive, tailored and searchable knowledge base of queries and answers incrementally built over time.



## CREATE

**The searchable knowledge base** retains all information passed through the system, which grows in value over time.



## REPORT

**At-a-glance and summary reports** can be viewed and downloaded to determine service quality, staff efficiency, and workload.



## EXTEND

**Track and allocate staff time** with accurate recording and reporting of time spent on researching and providing solutions.

*“Softlink understands the growing needs of organisations and adds technologies to enable continued value for users.”*

SOFTLINK CEO

# LIBERTYLEGAL SOLUTION PACKAGES

LIBERTYLEGAL OFFERS SOLUTIONS TO MEET THE NEEDS OF ANY LAW FIRM, WHETHER YOU HAVE A DIGITAL, KNOWLEDGE OR CONTENT BASED LIBRARY. THESE INCLUDE:

## LIBERTY LITE

A library solution for a single branch library.

## LIBERTY STANDARD

A content and knowledge management solution for more multi branch libraries.

## LIBERTY ENTERPRISE

An enhanced feature rich, integrated library, content and knowledge management solution for multi-branch, multi-organisation or international organisations.



**MOBILISE**  
**ENGAGE**  
**INTEGRATE**  
**EVOLVE**

## LIBRARY LINK MOBILE APP

Connect to your library resources from any location via iPhone, iPad & android device with the Liberty mobile app. Instantly view, reserve or renews loans and resources, search the library catalogue and check alerts when on the go, making information and resources available and accessible for all users whether visiting clients or working remotely from their mobile device.

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